

Progeny Family History Questionnaire Frequently Asked Questions

Question: I need to use my phone to complete the Progeny questionnaire, what should I do?

Answer: Progeny is optimized for use on computers and tablets; if a cell phone must be used turn your phone to landscape orientation (horizontal). This will replicate the dimensions of a computer/tablet screen and allow the user to complete the questionnaire.

Question: The questionnaire is stuck at 84% and will not let me continue, what should I do?

Answer: Please see the above question to solve this issue. This is common when using a phone instead of a computer or tablet.

Question: The questionnaire is not working well on my phone. What can I do?

Answer: The questionnaire works best on a tablet or a computer. If you do not have one of these available, please contact our office at 503-494-8307 to request a paper version of this questionnaire.

Question: If I do not know anything about my family history or I'm adopted, do I still need to complete this?

Answer: That's OK, everyone's family situation is different. If you know nothing due to adoption or know very little about one side of the family, just do the best you can completing the questionnaire, and we will talk about your family situation more at your appointment. On the questionnaire, we also ask some questions about your own personal health history and cancer screening, so even if you do not know much family history information, we'd still like to capture your health history prior to the appointment.

Question: I found out new information about my family history. Can I go back and make changes to my family history information?

Answer: You can go back and make changes until you submit your form. You will create a unique username and password, which will allow you to save and go back. If you are still working on getting information and talking to relatives, do not submit your form, and you can go back and make changes. If you have already submitted and cannot go back to edit, note the changes, and we will discuss them at your appointment. The genetic counselor will make those edits.

Question: How long will it take to complete this questionnaire?

Answer: Depending on the size of your family, it usually takes anywhere from 5-20 mins.

Question: I have concerns about where this information is going, what it's being used for and privacy.

Answer: We are collecting this information to prepare for your genetic counseling visit. We use family history information as part of a cancer risk assessment. Progeny is a HIPAA compliant, web-based, family history collection tool. For more information about Progeny's security and compliance, please visit <https://www.progenygenetics.com/clinical/security>

Other questions? Please call our clinic at 503-494-8307 and ask to speak to one of our genetic counseling assistants.