



## Oregon CAH Compliance Meeting with OHA

April 21, 2025

The mission of the Oregon Office of Rural Health is to improve the quality, availability and accessibility of health care for rural Oregonians.

The Oregon Office of Rural Health's vision statement is to serve as a state leader in providing resources, developing innovative strategies and cultivating collaborative partnerships to support Oregon rural communities in achieving optimal health and well-being.





#### **Webinar Logistics**

- Audio is muted for all attendees.
- Select to populate the to populate the chat feature on the bottom right of your screen. Please use either the chat function or raise your hand on the bottom of your screen to ask your question live.
- Presentation slides and recordings will be posted shortly after the session at: https://www.ohsu.edu/oregon-office-of-rural-health/resources-andtechnical-assistance-cahs.











Anna Davis has over 15 years of experience working for the State of Oregon in complex regulatory environments. She joined the Oregon Health Authority as the Nurse Staffing Policy Analyst in January 2016, became the Survey & Certification Program Manager in April 2018, and has managed both the Hospital Staffing and Survey & Certification Teams since June 2024. In her current role she oversees teams regulating acute and continuing care facilities/agencies to ensure compliance with federal and state health and safety requirements and Oregon's Hospital Staffing laws. She previously worked in compliance at the Oregon Liquor and Cannabis Commission and before that she spent seven years representing domestic violence and stalking survivors at Legal Aid.





# Oregon Health Authority Licensing Update for Critical Access Hospitals

Anna Davis, Hospital Staffing & Acute Care Regulatory Manager

#### **Oregon CAH Statistics**

**64 Hospitals** 

25 CAHs

~6 non-deemed hospitals

#### **Oregon CAH Recertification Cycle**

# Recertification/Relicensure surveys occur every 3-5 years

- 2022 2 surveys
- 2023 2 Surveys
- 2024 2 surveys (1 facility subsequently deemed)

#### **COVID-19** backlog

### **Oregon LSC & EP Citations Since 2021**

# of Times Cited	Tag #	Citation	
7	K355	Portable Fire Extinguishers	
4	K353	Sprinkler System – Maintenance & Testing	
4	K712	Fire Drills	
4	E13	Development of EP P&Ps	
4	E15	Subsistence Needs for Staff & Patients	
4	E18	Procedures for Tracking Staff & Patients	
3	K255	Suite Separation, Hazardous Content	
3	K923	Gas Equipment – Cylinder and Container Storage	
2	K323	Anesthetizing Locations	
2	K345	Fire Alarm System – Testing & Maintenance	
2	K761	Maintenance, Inspection & Testing - Doors	
2	K920	Electrical Equipment – Power Cords & Extensions	
2	E4	Develop EP Plan, Review and Update Annually	
2	E37	EP Training Program	

## **Oregon CAH Citations Since 2021**

# of Times Cited	Tag #	Citation	
6	816	Licensure of CAH	
6	1208	Infection Prevention, Surveillance, and Control of HAIs	
5	930	LSC	
4	912	Construction	
3	1260	COVID-19 Vaccination of Facility Staff	
3	1042	Agreements & Arrangements	
2	1006	Patient Care Policies (written policies consistent w/ state law)	
2	1016	Patient Care Policies (storage, handling, dispensation & administration of drugs & biologicals)	
2	1050	Nursing Services	
2	1204	Infection Prevention & Control Organization & Policies	
2	812	Compliance with Federal, State, and Local Laws and Regulations	
2	914	Maintenance	
2	1206	Infection Prevention & Control Policies	

#### **Oregon CAH Citations: Key Takeaways**

- Construction & Satellites (~4 tags)
- Infection Control (3 tags)
- Emergency Preparedness (E tags)
- Fire Life Safety (K tags and 930)

#### **Survey Process Updates**

Surveys include on-site and remote components

- Survey initiated on-site
- Surveyor will discuss ways to share patient records at entrance conference.
   Opportunities to provide additional information, ask questions via email, phone, Teams.
- Exit conference may be held via Teams. Surveyor will schedule with Administrator. Administrator will be able to forward invite for others to attend.

- NSC, NSPs, PTSCs, PTSPs, SSCs & SSPs
- Ratios & Enforceable Language OHA can only enforce what is written in the NSP.

OHA can usually enforce staffing levels that are described as:	OHA may not be able to enforce staffing levels described as
✓ Required	X Recommended staffing
✓ Mandatory	X Ideal staffing
✓ Maximum Ratios	X Core, staffing
✓ Minimum numbers	X Target staffing
✓ Staffing Levels "must" or "shall"	X Allowed staffing
	X Staffing levels "may"
	X Staffing guideline

#### **Oregon Hospital Staffing Law Activity**

Dashboard of Hospital Staffing Complaints Received Since Sep 1, 2023

Updated April 21, 2025

Total Complaints

3502

OHA received 3434 complaints since 06/01/2024 Under Investigation

1433

68% of complaint investigations started within 30 days

Completed Investigations

582

26% completed within 80 days of investigation start date Complaints Substantiated

405

Violations proven in 405 of the 582 complaints investigated to date (70%)

- Variances for Type A & B Hospitals
  - Described in ORS 441.763(6)
  - Permits variance from the unit-based nurse staffing ratio requirements in ORS 441.765
  - Only available to Type A & Type B hospitals
- Waivers ORS 441.778

#### Neither a Variance nor a Waiver can relieve Hospitals from

- The requirement to have a staffing committee
- The requirement to have and comply with a staffing plan
- The requirement to release staffing committee members to attend staffing committee meeting
- The maximum patient limits for CNAs in ORS 441.768
- Mandatory Overtime (MOT) limitations for Nursing Staff Members
- BOLI's meal & break requirements

- Where to find more Hospital Staffing information
  - www.healthoregon.org/hospitalstaffing Short videos, webinars, Staffing
     Plans, Investigation Reports, and more
  - Mailbox.nursestaffing@oha.Oregon.gov

#### **Maternity Services**

- General Acute Care Hospitals in Oregon are required to provide maternity services under OAR 333-500-0032(2)(a) unless they have an approved waiver under OAR 333-500-0065.
- Critical Access Hospitals are not required to have a maternity unit.
- All Oregon hospitals must comply with the federal Emergency
   Treatment and Active Labor Act (EMTALA). Hospital with an ED must
   "provide necessary stabilizing treatment to an individual with an EMC
   or an individual in labor" regardless of whether the hospital offers
   maternity services.

## **Oregon CAH Compliance Resources**

HOSPITALS	Provide medical and surgical treatment and nursing care for sick or injured			
	people. Within this category are several types of hospitals (pdf).			
Laws & Rules Governing Hospitals	Federal Regulations	CFR Title 42, Chapter IV, Parts 482 (CMS		
		regulations)		
		CFR Title 42, Chapter IV, Part 485 (Critical Access)		
		CMS State Operations Manual Appendix A		
		(Hospitals) (pdf)		
		CMS State Operations Manual Appendix AA		
		(Psychiatric Hospitals) (pdf)		
		CMS State Operations Manual Appendix T (Swing		
		Beds) (pdf)		
		CMS State Operations Manual Appendix V		
		(Responsibilities of Medicare Participating Hospitals		
		in Emergency Cases) (pdf)		
		CMS State Operations Manual Appendix W (Critical		
		Access Hospitals) (pdf)		
	State Laws	ORS 441.015 - 441.086; 441.151 -		
		441.192; 441.198; 441.198		
	Oregon Administrative	Division 200 Emergency Medical Services and		
	Rules Chapter 333	Systems		
		Division 205 Trauma System Hospital Identification		
		in Trauma Area #1		
		Division 500 Definitions, Application and Renewal		
		Procedures, Fees, Facility Closure		
		Division 501 Hospital Monitoring, Surveys,		
		Investigations, Discipline, and Civil Penalties		
		Division 505 Hospital Organization and		
		Management		
		Division 510 Patient Care and Nursing Services in		
		Hospitals		
		Division 515 Hospital Environmental and		
		Maintenance Services		
		Division 520 Hospital Services		
		Division 525 Specialty Hospitals		
		Division 535 New Construction and Alterations of		
		Existing Hospitals		

#### **Oregon CAH Compliance Resources**

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Applications for Licensees	Application Hospitals (pdf) - 2023 license renewals should be completed		
	using the electronic form hospitals received by email		
Guidance Memos for Licensees	§1135 Waiver Termination (webinar) and PowerPoint (pdf)		
	Acute Hospital Care At Home (pdf)		
	Addition of New Hospital Satellite Location (pdf)		
	Addition of Services (pdf)		
	Certificate of Need Information (pdf)		
	Change of Ownership (CHOW) Information Hospital (pdf)		
	Crisis Standards of Care Explanation Memo (pdf)		
	Existing Services: Change of Location (pdf)		
	Hospital Reporting for Crisis Standards of Care Activation (pdf)		
	Hospital Rules Related to Crisis Standards of Care (pdf)		
	Hospital Satellite Distance Standard (pdf)		
	Mental Health Discharge Survey Tool - Emergency Department (pdf)		
	Mental Health Discharge Survey Tool - Inpatient Departments (pdf)		
	Oregon Interim Crisis Care Tool (pdf)		
	Personal Protective Equipment, Screening and Visitation in CMS-certified		
	Hospitals, Psychiatric Hospitals, and Critical Access Hospitals (CAHs) (pdf)		
	Surgical Tech Apprenticeship Programs approved by OHA (pdf)		
	Surg Tech Certification Options (pdf)		
	Swing Beds Memo (pdf)		
	Waiver Requests (pdf) **NEW		
Information for the Public	Current List of Hospitals (pdf)		
	Current List of Hospital Satellites (pdf)		
	Emergency Department Discharge Practices for Behavioral Health Crisis		
	Care: A Statewide Survey of Hospitals - Legislative Report (pdf)		
	HB 2574 - Dispensing 5-day supply of HIV post-exposure prophylaxis (pdf)		
	**NEW		
	Fact sheet: Use of "emergency" and derivative terms in posted name or		
	advertising (pdf)		
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#### **OHA Rulemaking**

To find out about rulemaking visit: www.healthoregon.org/hcrqirules.

There you will find information about:

- Temporary Rules currently in place
- Proposed Rules open for public comment
- RACs in progress
- How to participate in a RAC
- Recently Filed New and Amended Rules

#### Thank you

Visit our website <u>www.healthoregon.org/hflc</u> and <u>www.healthoregon.org/hospitalstaffing</u> for additional resources

Email mailbox.hclc@odhsoha.Oregon.gov (general) or

mailbox.nursestaffing@oha.Oregon.gov (Hospital Staffing) with questions

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#### **ORH Announcements**

Next ORH Biweekly Policy Update Meeting | May 2 | 12:00 p.m. (*Register* here)

May 19-21, Seaside, OR | 2nd Annual Forum on Rural Population Health (<u>Register here</u>)

May 21-22, Seaside, OR | CAH Quality Workshop (<u>Learn more and register</u> <u>here</u>)

Next Community Conversations | May 15 | 12:00 p.m.

ORH's EMS Workforce Recruitment and Retention Programs (*Register here*)

October 1-3, Bend, OR | 42nd Annual Oregon Rural Health Conference (Learn more and register here)







# Thank you!

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